

Accessibility Statement for Castle Rock PEP

This is an accessibility statement from Castle Rock Investment Company.

Measures to support accessibility

Castle Rock Investment Company takes the following measures to ensure accessibility of Castle Rock PEP:

- Include accessibility as part of our mission statement.
- Include accessibility throughout our internal policies.
- Provide continual accessibility training for our staff.
- Assign clear accessibility goals and responsibilities.
- Include people with disabilities in our design personas

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Castle Rock PEP is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of Castle Rock PEP. Please let us know if you encounter accessibility barriers on Castle Rock PEP:

- Phone: 1 303-725-7086
- E-mail: Michele@CastleRockPEP.com
- Visitor Address: 115 Wilcox Street, Suite 220 Castle Rock, CO 80104
- Postal Address: 115 Wilcox Street, Suite 220 Castle Rock, CO 80104

We try to respond to feedback within 2 business days.

Compatibility with browsers and assistive technology

Castle Rock PEP is designed to be compatible with the following assistive technologies:

- **Recite Me Web Accessibility and Language Toolbar** Recite Me is innovative cloud-based software that lets visitors view and use our website in a way that works best for them. We have added the Recite Me web accessibility and language toolbar to our website to make it accessible and inclusive for as many people as possible. It helps the one in four people in the US who have a disability, including those with common conditions like sight loss and dyslexia, access our website in the way that suits them best. It also meets the needs of one in five people in the US who speak a language other than English at home, by translating our web content into over 100 different languages. How do I access the Recite Me toolbar? You can open the Recite Me language and accessibility toolbar by clicking on the "accessibility and language" button in the top right corner of the page. This button now appears in the top right corner on every page of our website. After you click on the "accessibility and language" button, the Recite Me toolbar opens and displays a range of different options for customizing the way the website looks and ways you can interact with the content. How does Recite Me help me access this website? Recite Me helps people access our website and customize the content in a way that works best for them. The Recite Me toolbar has a unique range of functions. You can use it to: • Read website text aloud (including PDFs) • Download the text as an MP3 file to play it where and when it suits you. • Change font sizes and colors •

Customize background color • Translate text into more than 100 different languages • Access fully integrated dictionary and thesaurus. You can find out more about how Recite Me works from the Recite Me user guide. Where can I find support for Recite Me? If you have any questions about Recite Me you can contact us by email at info@reciteme.com or call us at +1 571 946 4068.

Technical specifications

Accessibility of Castle Rock PEP relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of Castle Rock PEP , there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Castle Rock PEP:

1. **Comments from users:** Uploaded images may not have text alternatives because We cannot ensure the quality of contributions. We monitor user comments and typically repair issues within 2 business days. Please use the 'report issue' button if you encounter an issue.

Assessment approach

Castle Rock Investment Company assessed the accessibility of Castle Rock PEP by the following approaches:

- Self-evaluation

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Castle Rock Investment Company
Michele Suriano
Chief Compliance Officer

Date

This statement was created on March 19, 2024 using the [W3C Accessibility Statement Generator Tool](#).